

Issue Severity:



High: Act immediately



Medium: Bosch Security Systems strongly recommends you take the action(s) described below.



Low: Advisory

Products Affected:

The following control panels shipped between August 1, 2005 and November 11, 2005:

- D6412 Control Panel
- D4412 Control Panel

1.0 Issue

The following issue was identified for the D6412 and D4412 Control Panels shipped between August 1, 2005 and November 11, 2005. If you connect to a D6412 or D4412 with Remote Programming Software (RPS), you **might** get an “Invalid Datalock” message. If you get this message, you cannot remotely program the control panel with RPS. If you do not get this message, no action is necessary.

2.0 Resolution

If you get an “Invalid Datalock” message, call Technical Support at (888) 886-6189 for assistance in correcting this problem. You do not need to return the product.



